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July 13, 2022

Mr. Edward Birn Director Department of Administration Government of Guam P.O. Box 884 Hagatna, GU 96910

Dear Mr. Birn:

In planning and performing our audit of the governmental activities, the aggregate discretely presented component units, each major fund, and the aggregate remaining fund information of the Government of Guam (GovGuam) for the year ended September 30, 2021, which collectively comprise GovGuam's basic financial statements (on which we have issued our report dated July 13, 2022 and which includes a reference to other auditors and an emphasis-of-matter paragraph for the impact of change in accounting principle and COVID-19), in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States, we considered GovGuam's internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of GovGuam's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of GovGuam's internal control over financial reporting.

Our consideration of internal control over financial reporting was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control over financial reporting that might be significant deficiencies or material weaknesses and therefore, material weaknesses or significant deficiencies may exist that were not identified. However, in connection with our audit, we identified, and included in the attached Appendix I, deficiencies and other matters related to the GovGuam's internal control over its information technology environment as of September 30, 2021 that we wish to bring to your attention.

We have also issued a separate report to the Governor of Guam, also dated July 13, 2022, on our consideration of GovGuam's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters.

The definition of a deficiency is also set forth in the attached Appendix I.

A description of the responsibility of management for establishing and maintaining internal control over financial reporting and of the objectives of and inherent limitations of internal control over financial reporting, is set forth in the attached Appendix II and should be read in conjunction with this report.

This report is intended solely for the information and use of the management of GovGuam and the Office of Public Accountability and is not intended to be and should not be used by anyone other than these specified parties. However, this report is also a matter of public record.

Deloitte.

We will be pleased to discuss the attached comments with you and, if desired, to assist you in implementing any of the suggestions.

We wish to thank the staff and management of the GovGuam for their cooperation and assistance during the course of this engagement.

Very truly yours,

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SECTION I - DEFICIENCIES

We identified the following deficiencies involving the GovGuam's internal control over its information technology environment as of September 30, 2021 that we wish to bring to your attention:

User Access Management

<u>Comment</u>: In February 2020, the Office of Technology (OTECH) published written policies and procedures for user access management, including user access creation, removal, and review processes. However, policies and procedures for user access management were not implemented in fiscal year 2021. The following deficiencies stated in the prior year are reiterated:

- Section 1.2 of OTECH User Access Control Management Policy requires that existing user accounts and access rights be reviewed at least annually to detect dormant accounts and accounts with unauthorized privileges. A review was not performed during FY2021.
- Certain employees have multiple OS400 accounts.
- A standard naming convention is not followed when creating system user accounts in the DRT TPS.

<u>Recommendation</u>: We recommend OTECH adhere to implementation of the stated policies and detailed procedures for user access management controls, including user creation, removal and periodic access review.

SECTION II – OTHER MATTERS

We identified and included below, other matters as of September 30, 2021 that we wish to bring to your attention:

Lack of Effective Fire Suppressant

<u>Comment</u>: The OTECH Data center did not maintain fire extinguishers or fire suppressants sufficient to cover the data center. While this finding does not have a direct impact on the financial statements, this is a best practice that should be considered.

This matter is a reiteration of a deficiency reported in the prior year.

<u>Recommendation</u>: We recommend that OTECH verify that fire suppressants are sufficient to cover the data center and that such are adequately inspected.

SECTION III - DEFINITION

The definition of a deficiency is as follows:

A deficiency in internal control over financial reporting exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A deficiency in design exists when (a) a control necessary to meet the control objective is missing or (b) an existing control is not properly designed so that, even if the control operates as designed, the control objective would not be met. A deficiency in operation exists when (a) a properly designed control does not operate as designed, or (b) the person performing the control does not possess the necessary authority or competence to perform the control effectively.

MANAGEMENT'S RESPONSIBILITY FOR, AND THE OBJECTIVES AND INHERENT LIMITATIONS OF, INTERNAL CONTROL OVER FINANCIAL REPORTING

The following comments concerning management's responsibility for internal control over financial reporting and the objectives and inherent limitations of internal control over financial reporting are adapted from auditing standards generally accepted in the United States of America.

Management's Responsibility

GovGuam's management is responsible for the overall accuracy of the financial statements and their conformity with accounting principles generally accepted in the United States of America. In this regard, management is also responsible for establishing and maintaining effective internal control over financial reporting.

Objectives of Internal Control over Financial Reporting

An entity's internal control over financial reporting is a process effected by those charged with governance, management, and other personnel, designed to provide reasonable assurance regarding the preparation of reliable financial statements in accordance with accounting principles generally accepted in the United States of America. An entity's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the entity; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with accounting principles generally accepted in the United States of America, and that receipts and expenditures of the entity are being made only in accordance with authorizations of management and those charged with governance; and (3) provide reasonable assurance regarding prevention, or timely detection and correction, of unauthorized acquisition, use, or disposition of the entity's assets that could have a material effect on the financial statements.

Inherent Limitations of Internal Control over Financial Reporting

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any assessment of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.